Auditing Entities for Sustainability Certification

Experience of a Certification Bodies
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She has previous working experience in oil palm industries.

She has 15 years of auditing experiences.

She is the lead auditor for Environmental Management System (EMS), Occupational Health & Safety Management System (OHSMS), Roundtable on Sustainable Palm Oil (RSPO), RSPO Supply Chain and Malaysian Sustainable Palm Oil (MSPO).
Introduction: MSPO certification scheme

**MSPO Standards**
Sets the requirements & which must be met when audits are done

**Certification System**
Defines the operations of the scheme, implementation agreement with accredited CBs

**Accreditation Programme**
To ensure that organisation who undertake audits are credible and have competent auditors
ACCREDITATION

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MSPO CERTIFICATION AUDIT

- Initial Certification
- Annual Surveillance
- Recertification
INITIAL CERTIFICATION
• Stage 1
• Stage 2

ANNUAL SURVEILLANCE
• Within nine to twelve months after certification decision

RECERTIFICATION
• On every fifth year of the certification
certifying Malaysian palm oil for the world

CHALLENGES

ISSUES

ROAD BLOCK

CHALLENGES
EXPERIENCE IN MSPO

Participated in the standard development

Participated in the pilot programme

Now commercially operating
MS 2530 was published in 2013 – new sustainability standard

Where certain requirements is too general, e.g. Principle 6 Best Practices Indicator 4.6.1.1 standard operating procedures shall be appropriately documented and consistently implemented and monitored
Organization understanding on the requirements of the MSPO standard especially to those organizations who do not have any sustainability system or management system such as ISCC, RSPO, ISO 14001 EMS, ISO 9001 QMS.
Stakeholders consultation process

Special requirement before and during each stages of audits to conduct stakeholder consultation

Among the stakeholders – employee, surrounding community, neighbouring estate, NGO, government agency, contractors and suppliers
Organization perception on MSPO certification

Certain inquiry related to economic benefit, due date for mandatory, structure of the standard, competence person to conduct SIA / biodiversity assessment, training providers.
Legal compliance

Many legal requirements need to be complied with related to milling and agriculture practices, environmental, safety & health, employment condition, State Ordinance, Riparian management and etc.

If the certificate holder non compliance – risk to the certification body (complaint)
Location of independent smallholder sites

To ensure the audit sampling in accordance with audit sampling guidelines
Auditor’s competency / audit team’s competency

Challenge to get “right” auditor with experience in oil palm industries who is exposed in all areas such as milling operation, estate operation, occupational safety & health, environmental, biodiversity, social and employment condition.
WAY FORWARD....

- Training
- MSPO system document
- Periodic update
Training to the plantation/estates owners, mill owners i.e. mill manager, engineer, estate manager, assistant manager, admin staff, field staff, sustainability team. Training subject shall not be limited to the MSPO requirement but to be extended to other specific subject such as EIA, SIA, BioD, Internal control system (ICS).
Certification system document shall provide clear guidance to deal with certificate holder on issues pertaining to non compliance with legal requirements.
Interpretation of the standard requirements.
- The existing guidance document can be further enhanced especially on the SIA, Biodiversity, best practise for mill & estate
- Guidance document can be translated to Bahasa Malaysia
- Made accessible to the user
To conduct periodic update session between scheme owner, accreditation body, government agency (oil palm), certification body to discuss issues pertaining MSPO certification.
Thank You for Your Kind Attention

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